

A	T	T	E	N	T	I	V	E	A	T	Y	K	P	T	G	E	U
T	N	P	V	G	D	I	Q	J	A	N	N	M	A	B	X	F	Y
R	C	W	I	X	T	S	O	C	G	O	E	E	T	X	O	F	K
U	F	S	T	G	B	Y	T	P	W	Y	C	Z	I	E	O	I	L
S	V	F	I	R	A	F	T	L	M	F	I	C	E	J	W	C	U
T	Z	Q	S	M	U	U	E	B	T	F	T	L	N	J	L	I	N
W	F	Y	O	L	P	D	G	B	Q	L	S	E	T	Y	P	E	I
O	J	F	P	A	G	C	I	T	S	A	I	S	U	H	T	N	E
R	U	D	X	E	R	C	S	H	A	E	M	R	I	A	F	T	O
T	C	U	A	B	L	E	O	J	E	N	I	J	Z	Y	N	R	Y
H	B	B	K	K	I	B	P	U	B	L	T	Q	C	R	G	Z	L
Y	L	Y	E	R	W	V	I	Z	R	K	P	P	S	A	A	W	D
E	T	A	R	U	C	C	A	X	Y	T	O	F	N	E	U	S	N
C	O	M	M	I	T	T	E	D	E	B	E	I	U	N	P	B	E
S	F	W	Z	C	I	W	K	F	S	L	Z	O	Y	L	B	F	I
C	O	O	P	E	R	A	T	I	V	E	F	P	U	E	E	W	R
G	O	Q	B	X	H	P	A	V	D	J	G	X	W	S	A	Z	F
I	G	J	R	E	L	I	A	B	L	E	B	M	U	G	T	Q	T

Circle the words in the puzzle that are in the word list below. Look down, across, up, backwards and diagonally.

ACCURATE
ATTENTIVE
COMMITTED
COOPERATIVE
COURTEOUS
EFFICIENT
ENTHUSIASTIC
FAIR
FLEXIBLE
FRIENDLY
HELPFUL
KNOWLEDGEABLE
OPTIMISTIC
ORGANIZED
PATIENT
POSITIVE
RELIABLE
TACTFUL
TRUSTWORTHY
UPBEAT

Brain Teaser

Printout out this year's Customer Service Week puzzle. It features the qualities of a great employee. Make copies and distribute along with a Puzzle Pen. To extend the fun, hand out The A-MAZE-ing Customer Service Tips And Puzzle Book.